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New App from Alaska 2-1-1 Puts Community Resources at Your Fingertips

Anchorage, AK -- Alaska 2-1-1 continues to improve the way Alaskans find help with the launch of its new FREE mobile app making it easy to find community resources while on the go.

The 2-1-1 app is available for both iPhone and Android operating mobile devices – see links below.

Since 2007, Alaskans have turned to 2-1-1 when they need help finding help. With the 211 app, vital statewide resources are just a finger click away, without the need for internet access.

Simple and easy access lets you search by:

1. Community
2. Zip code
3. Specific resource needed
4. Agency name



Search results appear in list form and once a resource is selected, you'll find detailed information that includes:

1. Address and contact info
2. Map and directions
3. Hours of operation
4. Services offered and eligibility requirements

"Alaskans depend on 2-1-1. When they need help with basic needs such as shelter or utility assistance or other important needs such as job training or free tax services, they call or search 2-1-1 online. With this new app, we continue our commitment to providing vital community assistance in the maximum number of ways possible", said Sue Brogan, Vice President of Income/Health, United Way of Anchorage.

Monthly statistics reflect an average call volume of over 2,300 calls and 3,300 referrals for help. Self-service research statistics show monthly average for online website searches to be 4,220.

About Alaska 2-1-1

Alaska 2-1-1 is an integrated communication system that connects Alaskans in need to help. Trained information and referral specialists have access to the most comprehensive database of community-based organizations, government agencies and nonprofits throughout the state of Alaska. Information can be provided in almost any language. Calls are confidential and free of charge. Operated by United Way of Anchorage Monday-Friday, 8am to 5pm, dial 2-1-1 or 800-478-2221, find us online at www.Alaska211.org

Download the App! Apple <http://apple.co/1TszTmi> or Android <http://bit.ly/1YUOYrr>

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